1. Nationality: ITALIAN

# 2. Education:

Institution : Date from- Date to	Degree(s) or Diploma(s) obtained:	
UNITAR-UN Institute For Training And Research & DESA -Dpt of Economic and Social Affairs January-April 2020	Certificate in "Strengthening stakeholders engagement for the implementation and review of 2030 Agenda" (e-course)	
ESDC-European Security and Defence College November 2019	"Cross-Cultural Competence in CSDP Missions and Operations" (e-course)	
ENTRI - Europe's New Training Initiative for Civilian Crisis Management October 2019	"Intercultural Competence in Civilian Crisis Management" (e-course)	
UN WOMEN TRAINING CENTRE April 2019	"Gender equality in sustainable project management" (e-course)	
EDX - HARVARD BUSINESS SCHOOL January-February 2019	"Entrepreneurship in emerging economies" (e-course)	
UNIDO October-November 2018	"Diagnostics for Industrial Value Chain" (e-course)	
GIZ- AIZ Academy for International Cooperation (Germany) 18-20 June 2018 25-29 June 2018	Certificate in "Policy Development Course" Certificate in "Safety and Security Training Course" (HEAT Course)	
Rochester Institute of Technology (USA) August-October 2017	"Certification in International Project Management" (e-course)	
University of Adelaide (Australia) January-March 2017	"Introduction to Project Management" (e-course)	
OSCE/ODIHR Warsaw (Poland) October – December 2016	Certificate in "Comprehensive E-learning Course for OSCE/ODIHR Observers"	
Università Bocconi (Italy) and University of London (UK) November 2001- June 2002	Post-graduate Course in "On Line Education and Training"	
European College, Parma (Italy) September-October 1995	Post-graduate Course in "EU law, politics and economics"	
University of Turin (Italy) - European Studies Institute April-June 1995	Post-graduate Diploma in "International Trade Law"	
Università Cattolica (Milan - Italy) November 1988- April 1993	Bachelor's Degree in Political Sciences - International Studies	

Language	Reading	Speaking	Writing
ITALIAN	MOTHER TONGUE		
ENGLISH	2	2	2
SPANISH	1	1	1
FRENCH	3	3	3

### 4. Membership of professional bodies:

Roster of Trainers assisting ITA –Italian Trade Agency – (former ICE)

#### 5. Other skills:

Personal: flexibility, cross-cutting approach, networking

Relationship: partner/stakeholder trust building (empathy), coordination and negotiation capability in multi-stakeholder and cross-sector contexts

Organisational: team working, decision-making, problem-solving, capacity to create mutual consensus, ability to work well under pressure

Good knowledge of Microsoft Office programs; First Aid

6. Present position: Educational Coordinator, Adjunct University Professor and Lecturer, Private Sector Development & Capacity Building Expert, Freelance Consultant and Trainer

7.Years within the firm: 25 years of professional experience

### 8. Key qualifications:

- Private Sector Development: at firm level, technical advice; at institutional level, technical assistance in market intelligence and investment/entrepreneurial climate analysis
- Public-Private Dialogue: advocate private sector role, engaging and partnership public and private stakeholders
- Entrepreneurship Ecosystem Development (especially with Academia): design university incubators/innovation hub/entrepreneurship lab; analysis and upgrading of Business Support Services
- Institutional Capacity Development: local stakeholders capacities building, facilitating organizational development, Educational Tours, workshops
- Internationalisation of SMEs: international trade development advice; tailored training courses aimed to upgrade managerial, technical and export skills; trade missions
- Skills Development: gap skills assessment and training courses design & implementation

### 9. Specific experience in the country or specific mission:

Country	Date from - Date to
TANZANIA (Mbeya) Feed the Future NAFAKA II Program (USAID founded)	10 <sup>th</sup> May- 10 <sup>th</sup> June 2019
IRAQ (Baghdad) GIZ "Private Sector Development and Employment Promotion/ Economic" Project	April-September 2018
IRAN (Tehran) B2B mission Clients: API member companies Contractor: ICE-Italian Trade Agency	15 <sup>th</sup> -18 <sup>th</sup> October 2016
UAE (Dubai) B2B mission Clients: API member companies Contractor: ICE-Italian Trade Agency	May 2006
BALTIC STATES B2B missions Clients: Milan Chamber of Commerce companies Contractor: foreign Chambers of Commerce	1996-1997-1998-1999-2000

# 10.Professional experience:

Date	Location	Company	Position	Description
Since September 2020	Milan	Vocational School – Health and Social sector- Private Education Institution	Economy and Law Teacher	Design and delivery of training courses; design of cross cutting topics
Since July 2020	Home based	SMEs	Trainer and Freelance Consultant Business Development Consultant	<ul> <li>SMEs advisory services for export promotion, international marketing, management</li> <li>Training courses design and delivery</li> <li>access to local, regional, national and EU entrepreneurship finance tools: analysis, evaluation and assessment</li> </ul>
Since June 2020	Milan	Università Cattolica (Milan) Master in Economics and Management of International Trade - XI° Edition  Reference: Mrs Federica Poli – Master Director federica.poli@unica.it	Educational Coordinator Stage Tutor	<ul> <li>design and coordinating online and face-to-face programme (in compliance with COVID 19 national and regional law provisions), web page and leaflet update, social media analysis, preparation of educational documentation (video presentations, lecture formats, exams, etc)</li> <li>internships organisation: creation/management of SMEs database; students and SMEs needs assessment; internships organisation/planning</li> <li>design, coordination and management of webinars along Master period</li> <li>periodic reporting to Master Director</li> </ul>
Since May 2020	Home based	Centro Studi Strategici e Giuridici Internazionali (Think Thank) Rimini (IT) Reference: Mr Francesco Ventura, Founder ventura.ventures@gmail.com	Business Development Consultant	<ul> <li>search, analysis &amp;.evaluation of bid,calls, request for proposal, terms of reference, EoI by multilateral institutions, UN agencies and UE institutions drafting check list /questionnaire to be submitted to SMEs, institutional stakeholders (foundations, NGO) whose activities were struck by COVID 19 in order to assess the constraints and highlight any key success factor</li> </ul>
October 2019 - March 2020	Home based	Legal firm & Academy Milan (IT)  Reference: Mr Marco Padovan, Legal firm owner m.padovan@studiopadovan.it	Business Development Consultant Trainer	<ul> <li>search, analysis &amp;.evaluation of bid,calls, request for proposal, terms of reference, Eol by multilateral institutions, UE, for legal services procurement</li> <li>Trainer in Cross-Cultural Communication, Business Negotiations</li> </ul>
September 2019 - June 2020	San Giuliano Mil.se (Milan) - Italy	Fondazione Luigi Clerici	English Teacher – TVET Courses	<ul> <li>gap skills assessment</li> <li>teaching methods development and implementation upon students needs and abilities</li> </ul>
Since July 2019	Home based	Global Mindset Development GMD Malta Reference: Mrs Viviana Premazzi, GMD Malta owner viviana@gmdmalta.com	Trainer and Freelance Consultant	<ul> <li>Trainer in Intercultural Competences, Business Negotatiations, Soft Skills and Agenda 2030</li> <li>Consultant in SMEs Internationalization, Capacity Building, Private Sector Development &amp; Engagement and Value Chain Analysis</li> </ul>

April - June 2019	Home based and Mbeya (Tanzania)	ACDI/VOCA (US)  Feed the Future NAFAKA II Program Farmer-to-Farmer Cross Border Trade (USAID founded)  Reference: Mr Jim Flock Chief of Party jflock@nafaka-tz.org	Cross border Trade pro bono Consultant USAID NAFAKA II Project  Partner: TCCIA Mbeya - Tanzania Chamber of Commerce, Industry and Agriculture	<ul> <li>maize/rice value chain literature review</li> <li>cross-border export-oriented supply chain constraints analysis and government policy recommendations to facilitate export in EAC/SADC countries</li> <li>public-private stakeholders mapping assessment and participation to meetings to create an enabling business environment to facilitate cross-border trade and the set up of "One stop center"</li> <li>access to finance mapping &amp; gap diagnostic study desk search</li> <li>Key achievements:</li> <li>strategic implementation plan drafting</li> </ul>
October 2018 - February 2019	Home based	E.G.A.Management & Financial Solutions PLC Addis Ababa (Ethiopia)	Business Development Consultant - SMEs Expert	<ul> <li>analysis of Ethiopian Private Sector environment, in particular SMEs, focus to assess SMEs constraints to business development (access to finance, etc.)</li> <li>conduct desk search to identify new business opportunities (terms of references, bid, expression of interests, etc.)</li> </ul>
April – September 2018	home based and Baghdad (Iraq)	GIZ Germany  "Private Sector Development and Employment Promotion/ Economic" Project	International Advisor - Private Sector Development -	<ul> <li>technical advice to Iraqi business associations to set up Business Development Services to increase competitiveness and innovation</li> <li>business association organizational capacity building technical advice</li> <li>enhance public &amp; private dialogue to implement projects which could support youth and women entrepreneurship</li> <li>business environment assessment and recommendation submission to strengthen a conducive ecosystem also able to attract foreign investments</li> </ul>
		Reference: Mr Marcel Venhofen Project Director marcel.venhofen@giz.de		Key achievements: - public & private dialogue launch to boost job opportunities - public& private stakeholders assessment - private sector investment and export legal framework analysis
May 2005 - April 2018	Milan (Italy)  Short assignments: UAE, Iran (see above)	Association of Small and Medium Size Enterprises - A.P.I(Business Association)	Head of Internationalization Department	<ul> <li>technical assistance to support SMEs approach to global markets: internationalization check up assessment, country analysis, economic costraints, etc.</li> <li>develop, implement and monitor Business Development Services (BDS) to increase private sector international competitiveness</li> <li>design &amp; implement training courses to upgrade SMEs' managerial, technical and export skills</li> <li>design/management of programs to boost private sector international competitiveness, in partnership and networking with public &amp; private strategic stakeholders (technological parks, universities, banks,etc.)</li> </ul>
		Mr Alberto Conte Deputy Director info@apmi.it		Key achievements: - technical partner in PolimiparaRocinha "Slum upgrading project", led by Politecnico of Milan, aimed to promote private sector engagement
October 2001 - April 2005	Milan (Italy)		SMEs Internationalization Freelance Consultant	SMEs international trade development technical assistance     strategic consulting in international trade finance instruments analysis
November 1995 - October 2001	Milan (Italy) Short-assignments: Baltic States (see above)	Milan Chamber of Commerce Special Agency for International Activities- PROMOS -	Area Manager for Eastern Europe and former CIS countries	<ul> <li>technical assistance in international trade development</li> <li>design and implementation of projects aimed to support Eastern Europe and CSI local Chambers of Commerce to enhance Industrial Cluster based over Italian model (especially wood and textile value chain)</li> </ul>
				Key achievements: - foreign Chambers of Commerce MOUs

### 11.Others information

Professional Academia experience	Date
LUM School of Management – Master in International Business in China Cross-cultural Management Course	March-May 2021
Università Cattolica (Milan)- Master in Corporate Advisory and Intercultural Resources  Short Lecturer Iraq: the challenges of an international project (private sector development focused) in a multicultural setting  Case Study: "How to empower a multicultural team?"	24 <sup>th</sup> February – 3 <sup>rd</sup> March 2021
Università Cattolica (Milan)- Master in Economics and Management of International Trade - XI Edition -AY 2020/2021  Adjunct Professor in International Business Negotiations	February -April 2021
Universita' di Modena e Reggio Emilia - international Management Master's Degree Course - A.Y. 2020/2021  Short Lecturer "The international management context: understanding the importance of cross cultural communication and business negotiations leverage"	17 <sup>th</sup> and 19 <sup>th</sup> November 2020
Università di Torino -Post Conflict & Peacebuilding Workshop - A.Y. 2020/2021  Lecturer:" Iraq: international cooperation project challenges in a post conflict multicultural society"	22 <sup>nd</sup> October 2020
Università Cattolica (Milan)- Master in Economics and Management of International Trade - XI° Edition- 2019/2020 Webinar "Africa Continental Free Trade Area": the opportunities for Italian enterprises"  Event planning, design, keynote speaker	7 <sup>th</sup> September 2020
IULM - Istituto Universitario Lingue Moderne (Milan)- Master in International Marketing & Sales - Short Lecturer in "Cross Cultural laboratories: EMEA & RUSSIA"	25 <sup>th</sup> and 28 <sup>th</sup> May 2020
Università Cattolica (Milan)- Master in Economics and Management of International Trade - X° Edition- AY 2019/2020  Adjunct Professor in International Business Negotiations	February -April 2020
SIETAR EUROPA webinar "Internazionalition: why do we need a Global Mindset? Lessons learned from Malta and Iraq" https://www.youtube.com/watch?v=indCJ1ggpvU&t=46s	23 March 2020
CoESPU- Center of Excellence for Stability Police Units (CoESPU), Vicenza (Italy) Participation to 1st "International Conference on Strategic Advising in Police Capacity Building and Development - Lessons Learned and Best Practices" - Certificate	5 <sup>th</sup> -7 <sup>th</sup> November 2019
Università di Torino - Post Conflict & Peacebuilding Workshop Lecturer:" Iraq: the challenges of economic development international project in a post conflict multicultural society"	31 <sup>st</sup> October 2019
Università Cattolica (Milan)- Master in International Marketing (Prof. Edoardo Staiti) Short Lecturer: "How to tackle global trade challenges: SMESs experience and lessons learned"	June 2016, January 2017
Università Guglielmo Marconi Content Editing for "International Economics Course"	Academic Year 2004-2005
ICCROM- International Centre for the Study of the Preservation and Restoration of Cultural Property  Online Tutor in "Cultural heritage conservation materials Course"	March-June 2003

San Guliano Mil.se (MI), 1st March 2021